

FM-KED-009 — Missing Data in Reports

Severity: S3 — Medium

Recovery Class: A — Quick Fix

Covered by Monthly Support: Yes

Description

Reports return incomplete results or missing values because required **Prices** and/or **FX Rates** are not available for the requested reporting date.

This is not an application error. Finmars can only calculate reports based on data that exists in the system.

Typical Symptoms

- Empty or partially populated report fields
 - Missing valuations or calculated figures
 - Reports returning results for some instruments but not others
 - No application or infrastructure errors present
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Primary Meaning

The reporting engine executed successfully, but the **input data set is incomplete**.

Most commonly:

- prices are missing for one or more instruments
 - FX rates are missing for one or more currencies
 - data is not available for the exact requested date
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Diagnostic Checklist

Identify Report Date

- Confirm the exact date used in the report

Verify Price Availability

- Check that instrument prices exist for the report date

Verify FX Rate Availability

- Check that FX rates exist for all required currency pairs
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Recovery Procedure

Import Missing Data into Finmars

- Import required **Prices** for the requested date
- Import required **FX Rates** for the requested date
- Re-run the report after data import

Once data is present, the report will calculate correctly.

Preventive Notes

- Ensure price and FX data feeds are complete
 - Monitor data import success regularly
 - Align report dates with available market data
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Responsibility Boundary

Finmars SCSA provides diagnostics and guidance.

Data availability and correctness depend on customer data imports or connected providers.

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